



Missed Appointments and Late Cancellation Policy

At Ingleby House Dental Practice, we understand the value of our patients' and our team's time. To ensure that everyone's schedules are respected, we have a policy in place for missed appointments and cancellations.

If you need to cancel or reschedule an appointment, we kindly request that you provide us with at least 48 hours' notice. This allows us to offer the appointment to another patient in need.

In the event of a no-show or a cancellation without proper notice, a fee of £2 per minute of the scheduled appointment time or 50% of the cost of treatment planned may be charged to cover the cost of the missed appointment.

We understand that unexpected events can occur and will do our best to accommodate your schedule. If you are running late for an appointment, please let us know as soon as possible, and we will do our best to accommodate you.

Thank you for your understanding and cooperation in helping us maintain a smooth and efficient schedule for everyone.