

## **TERMS & CONDITIONS WEBSITE USAGE**

Welcome to our website.

These terms and conditions govern the use of this website (the "Site") by Dr. Adam Lane on behalf of Ingleby House Dental Practice; or one of its subsidiaries or Affiliates ("we/us/our") and you ("you/your/ yourself")

If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern our relationship with you in regards to this website. If you disagree with any part of these terms and conditions, please do not use our website.

We reserve the right to alter these terms and conditions at any time. Such alterations will be posted on the Site.

The use of this website is subject to the following terms of use:

The content of the pages of this website is for your general information and use only. It is subject to change without notice. Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.

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Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.

From time to time, this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).

Your use of this website and any dispute arising out of such use of the website is subject to the laws of England, Northern Ireland, Scotland and Wales.

Any treatments booked via the website are subject to the following terms & conditions:

All treatments are subject to assessment by the practitioner and will depend on your suitability for the treatment.

All offers, gifts and discounts are subject to clinic availability as well as assessment by the practitioner. We have a no refund policy on all treatments and products.

Any deposits made via the website are subject to the following terms & conditions:

A minimum fee applies to secure appointments. The fee can be deducted from the cost of a treatment, service or product or may be refunded if it is associated to a promotion or offer.

Where the appointment is complimentary, we may still request the relevant deposit to reserve the appointment at the time of booking and refund the deposit upon attendance to your appointment.

We require 24 hours' notice to change or cancel an appointment to avoid your deposit being forfeited. This can be arranged by calling us on 01884 34638. If you are unable to reach us for any reason, please email our team at info@inglebyhouse.co.uk

Any bookings made within 48 hours of the appointment date and time are subject to the same terms as described above.

If you are more than 15 minutes late for your appointment, we may not be able to see you and your deposit or fee may still be forfeited.